

Tech Tip: Email Notification Outside of the Network

ViM (Vehicle Information Management) Software

ViM is typically configured to send email notification to a user within the network. If your agency has more than one domain network, or would like ViM email notifications to be sent outside of the network, follow these steps:

1. Create an email user account on Exchange, for example: ViMAdministrator@yourdomain.com
2. Create a secure password for that user
3. On the exchange server, grant permissions for that user to relay email outside of the network
(NOTE: This should be completed by an IT administrator)
4. When setting up the ViM server, establish this user in the email setup
5. Use the "Test Connection" to verify that email works both inside and outside the network

Please contact technical support at: 888-AVT-USA1 (425-483-7100)
or by email: tech@avt-usa.com for further information or assistance.